

WHO WE ARE:

For 10 years, TCHNetwork has remained committed to improving the quality and coordination of health and healthcare services in southwest Colorado by designing initiatives that address barriers to care. We have led the way in implementing innovative and scalable solutions that improve health equity and healthcare access for all. TCHNetwork stives to build vibrant and healthy communities where everyone has the opportunity and ability to thrive.

WHO YOU ARE:

We want people who are passionate about creating change in rural communities in Southwest Colorado around health equity. If you believe health is more than healthcare; if you fight for diversity; equity, and inclusion; you share our goals. You are a change agent, and work to help your community members while continually learning and improving. If that sounds like you, we believe you are an excellent candidate for TCHNetwork.

OPEN JOB SUMMARY:

The Social Services Manager is responsible for developing and leading the outreach and enrollment team in improving client services in accessing healthy equity programs and defining client growth. The manager will support the outreach and enrollment team; assist clients with insurance enrollments and completion of applications for financial assistance. The manager will oversee day-to-day operations; establish relationships and communicate regularly with stakeholders; promote programs; improve team productivity; and increase client participation. Create a culture and atmosphere that will lead to a high level of employee engagement and satisfaction.

JOB REQUIREMENTS:

- Previous supervisory experience managing a team of 3+ entry level positions, including staffing and promotion.
- A relevant four-year degree with emphasis in public health, social work, sales, community engagement or related field, or 4 years of relevant experience.
- Proven ability to lead and manage multiple projects in a fast-paced environment.
- Excellent verbal and written communication skills.
- Must be proficient in MS Office, including Microsoft Excel, and have aptitude for computers and working with various software platforms.
- Ability and willingness to travel regionally with reliable transportation.
- Knowledge of benefit programs including SNAP, Medicaid, Child Health Plan Plus, the state insurance marketplace, and LEAP is plus!

Candidates who are people of color are strongly encouraged to apply.

BENEFITS:

Salary range is \$50,000- 60,000 annually depending on experience. Great benefits: full employee health & dental insurance, 10 paid holidays, 3 weeks PTO, employer-matched retirement & quarterly mental health days

POSITION LOCATION:

San Miguel, Ouray, Delta, or Montrose County. No relocation assistance available. First 30 days may be required to be onsite in Telluride.

Visit <u>https://tchnetwork.org/jobs/</u> for full job description.

To apply, email a cover letter and resume to <u>info@tchnetwork.org</u> with "Social Services Manager" in the subject line. Applications without a cover letter will not be considered.