



Position: Regional Health Connector (RHC)
Direct Supervision: Care Coordination Supervisor
Status: Exempt, Full-time

JOB SUMMARY:

Under the general direction of the Care Coordination Supervisor, the Tri-County Health Network (TCHNetwork) Regional Health Connector (RHC) is responsible for supporting local community health improvement efforts by building linkages among the various components of the healthcare system, including primary care, behavioral health, governmental agencies, and organizations that address the social determinants of health.

DUTIES AND RESPONSIBILITIES:

May include the following, and other duties as assigned.

1. Research and stay up to date on current health-related needs and resources throughout a 6-county region (Delta, Montrose, Gunnison, Hinsdale, Ouray, and San Miguel counties)
2. Research and stay apprised of best practices and evidenced-based or promising approaches used across Colorado and the country to address health-related needs
3. Build relationships with primary care practices, hospitals, dental, pediatric, behavioral health organizations, and other medical providers throughout the region, informing them of available resources and training opportunities to develop new models of care delivery and compensation
4. Encourage relationships between research, community, and the medical sector, helping to identify mutual interests and potential partnerships
5. Provide assistance and input into developing strategies for practice recruitment, enrollment, and retention into community health programs, with a focus on the Accountable Health Communities Model project
6. Increase understanding of shared community health interests as well as the value of health and health care research
7. Provide education about practice transformation opportunities
8. Serve as liaison between physician offices, public health, and community organizations
9. Advocate for social and cultural awareness and increase understanding of the social determinants of health within practices and among staff at other partner organizations
10. Link practices to relevant resources and support services and leverage available projects, programs, and resources
11. Support TCHNetwork in launching and outreaching to partners about new programs and services that build community clinical linkages and address social determinants of health in our region
12. Support the development and submittal of grant and contract deliverables within prescribed timeframes
13. Track efforts and outreach in assigned systems
14. Any other duties as required to ensure TCHNetwork is successful

EDUCATIONAL AND EXPERIENCE REQUIREMENTS:

Bachelor's Degree in health care administration, public health, public affairs, human services, social work or similar field. Two or more years of experience in developing and fostering partnerships.



SKILLS AND QUALIFICATIONS:

1. Be a resident of Delta, Montrose, Gunnison, Hinsdale, Ouray, or San Miguel County
2. Ability to work effectively with various constituencies in a diverse community
3. Ability to develop, plan, and implement short- and long-range goals
4. Skilled in organizing resources and establishing priorities, program planning and leadership
5. Skilled in meeting facilitation and strong public speaking skills—both in-person and using videoconferencing
6. Ability to identify alignment and linkages between communities, and ability to demonstrate this skill
7. Willingness to meet with and educate others about the project during times that are convenient for community members and practices

PERSONAL ATTRIBUTES:

1. Must possess demonstrated ability to relate to individuals and families of varied ethnic, cultural backgrounds, ages and economic circumstances. Trusted member of the community and ability to make new and lasting connections.
2. Ability to work in a fast-paced environment; advanced time management abilities
3. Strong work ethic, self-motivated, and collaborative style
4. Change agent demeanor; must be a flexible thinker, with an ability to quickly adapt to a changing environment
5. Ability to exercise forethought; to look ahead and anticipate events
6. Excellent critical thinking and consultative problem-solving skills

PREFERRED QUALIFICATIONS:

1. Knowledge of information management systems as applied to community development, services, and outreach
2. Knowledge of and/or experience in working with primary care practices specifically with quality improvement methods
3. Demonstrated strong relationships with primary care practices, public health and community health organizations, and/or other health-related organizations in the community within which they will serve

EMPLOYMENT TYPE:

Full-time

OTHER:

Requires regular local and regional. May require statewide and national travel. Must have reliable transportation to travel as needed and comfortable traveling in inclement weather. Valid driver's license and car insurance required. Ability to work a flexible schedule including evenings and weekends, as applicable.

LOCATION:

San Miguel, Ouray, Montrose, Delta, Gunnison, or Hinsdale county. (No relocation assistance available.)